



GoNetspeed ONT Troubleshooting and Illustrations

Use this document to become familiar with the Nokia G-010G-A ONT (optical network termination). GoNetspeed uses this ONT to provide Internet service to your home. The ONT may also be placed inside of a wall bracket (see illustration below) and mounted to the wall.

G-010G-A ONT Light Descriptions



POWER: The topmost light on the ONT pictured above is the power light. This light will be either off, on (green), or red (Hardware startup has failed or self-test has failed). If the power light is red, power-cycle the ONT. If it is still red then open a trouble ticket.

PON: The second light from the top on the ONT pictured above is the PON light. This light is lit when the fiber network is connected. After GoNetspeed completes the installation of your Internet service, this light should be green and remain in that status. If the light changes colors then check the fiber, power, and ethernet connections to the ONT. If all the cables are connected properly and the problem persists, please open a trouble ticket.

ALARM: The third light from the top on the ONT pictured above is the alarm light. If

ONT Port Descriptions

PON PORT: Fiber connection to the GoNetspeed network

Ethernet PORT: RJ45 connection to your home network (router, laptop, etc).

RESET BUTTON: Resets the ONT to factory default. This button should only be pressed when advised by a GoNetspeed service dβw)10(h)-(e)-(n)6a)-5(d)-(β)ise)α)-(β)β)-(β) a)-5(G)α

Wall Mount Bracket with ONT and Cabling

The following illustration show how the ONT is mounted and cabled when using the wall mount bracket. Pay close attention to the alignment of the cables when